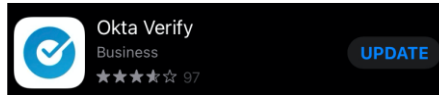# New account enrollment with Okta Verify Multi-Factor Authentication (MFA)

1. Download the **Okta Verify** app on your mobile device from your mobile device's app store (make sure it is the Okta Verify app, not the Okta Mobile app).

2. You will be sent an "Account password reset" email from Technology Services and Security <tss@osugiving.com>. On your computer, open the email and click the "Reset Password" button.
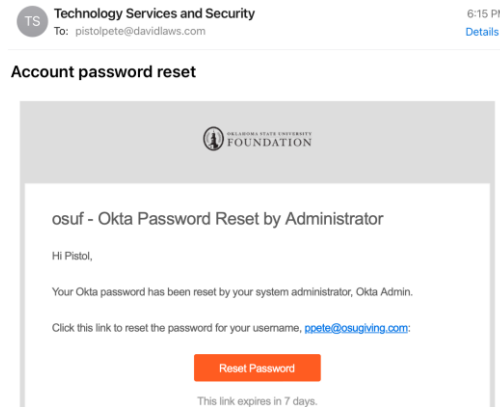

Important: The password reset email will contain your osugiving.com username. It looks like an email address and usually (but not always) is your first initial, your last name, @osugiving.com, e.g. ppete@osugiving.com.

3. Choose a password, verify it, and click "Reset Password". Your password must be 16 characters long but can contain words. There are no special character requirements. We recommend not using OSU related words in your password.

4. Your computer will prompt you to set up Okta Verify. Click "Set up" and a QR code will appear.

5. On your mobile device, open Okta Verify and click the "+" near the top. Choose "Other" and then tap "Scan a QR Code".

6. Scan the QR code with your mobile device.
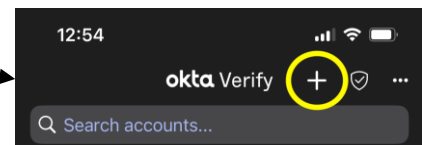
7. Tap "Enable" to Enable Face ID or Passcode Confirmation.

8. Tap "Skip" when asked to "Set as Default Okta FastPass Account". FastPass is not used.

9. Tap "Done" on your mobile device and your computer will then prompt you to setup optional security methods. Click "Continue" to skip this and you will see the Okta Dashboard.

You are now enrolled and may login from the https://osugiving.com **website.**